PRECITEC

AFTER SALES
SERVICES

Service, support and original spare parts throughout the entire life cycle.

Fast support, scheduled maintenance and practical training – for high system availability, maximum productivity and consistently reliable laser processes.

MAINTENANCE
Preventive maintenance for maximum availability and long-term process reliability.

ORIGINAL SPARE PARTS
Original quality for maximum reliability and long service life.

TRAINING
Practical training for sound expertise and efficient application.

MAINTENANCE

For long-term performance and reliable processes.

Regular maintenance is the basis for reliable and efficient operation of your laser cutting systems. With our preventive maintenance services and professional cleaning, we help you preserve the performance of your Precitec products over the long term and identify signs of wear at an early stage.

Based on our expertise as a manufacturer and in applications, we provide maintenance solutions individually tailored to your systems, operating conditions and production requirements.

Whether a one-off maintenance visit or regular, scheduled maintenance – our goal is to reduce unplanned downtime, extend the service life of your systems and provide greater planning reliability for your production.

HOTLINE

Fast support when it matters.

Through our hotline, you have direct access to our experts.
We support you with technical questions, provide an initial assessment and help you quickly identify possible causes and solutions – competently, reliably and with a practical approach.

+49 (0)7225 684 399 | service@precitec.de | Mon – Fri 07:00 – 17:00

FIELD SERVICE

Technical support directly at your site.

If telephone or remote support is not sufficient, our service technicians are available worldwide. Together with you, we analyse the situation directly on site and work toward a fast and sustainable solution.

- Worldwide network of service locations
- Qualified and experienced specialists
- Availability at short notice

ORIGINAL SPARE PARTS

For reliable processes and consistently high cut quality.

Original spare parts from Precitec are optimally matched to our laser cutting heads and meet the highest quality requirements. Precision manufacturing, verified material properties and exact fit ensure reliable processes, consistent cut quality and a long service life for your systems. With original consumables, you safeguard the performance of your laser cutting solutions and reduce the risk of unplanned downtime.

NOZZLES & CERAMIC PARTS

Precision for reliable cut quality.
Original nozzles and precision ceramic parts feature defined material properties and tight tolerances. They ensure stable distance measurement, reproducible calibration and reliable cut quality – while reducing downtime.

PROTECTIVE WINDOWS

High optical quality for stable cutting processes.
Our original protective windows feature high transmission, low absorption and verified material quality. They protect sensitive optics from contamination and help ensure consistent cut quality even at high laser power. For the ProCutter product line, intelligent protective window monitoring enables real-time condition assessment. Contamination is detected early, allowing protective windows to be replaced as needed and unnecessary downtime to be avoided.

Order original spare parts directly
Visit our webshop and discover our range.
https://shop.precitec.com/en/

WHY ORIGINAL SPARE PARTS FROM PRECITEC?

Quality that pays off in daily operation.

Our original spare parts are part of an optimally coordinated overall system. They meet high quality standards and support reliable process performance throughout the entire service life of your laser cutting systems.

Precise fit
Precisely matched to our laser cutting heads – for less play, reduced wear and reliable function.

Tested quality
Controlled material properties and precision manufacturing ensure consistently high quality and a long service life.

Reliable performance
Stable processes, reproducible cut quality and high system availability for productive manufacturing.

TRAINING & COURSES

Knowledge that pays off.

Well-trained personnel are the basis for safe and efficient operation of your laser cutting systems. With our practical training courses, we help you make optimum use of the potential of your Precitec products, avoid operating errors and safeguard the long-term performance of your systems.

Whether basic training, user training or expert training – our experienced trainers provide practical knowledge tailored to the respective product and the participants' level of expertise.

Content ranges from correct operation and optimum system settings to maintenance, servicing and troubleshooting. This enables your employees to identify potential issues at an early stage, reduce downtime and ensure reliable operation.

Discover our training program!

Scan the QR code to learn more about our training courses.
https://www.precitec.com/service/product-training/

WWW.PRECITEC.COM

CONTACT & FURTHER INFORMATION

Whether service, training or original spare parts – we support you throughout the entire life cycle of your PRECITEC products. Contact us. We will be happy to advise you and work with you to find the right solution for your requirements.

Precitec GmbH & Co. KG
Draisstraße 1
76571 Gaggenau, Germany

Phone +49 (0)7225 684 0
Email precitec@precitec.de

PRECITEC

01/Wld/12.10.26